## Cori Reifman Bio

Cori Reifman is a Project Manager in the Policy and Program Support Division of the Office of the Patient Advocate (OPA). During her tenure at OPA, Ms. Reifman has coordinated a number of projects, including the Cultural and Language Services Survey project to collect information on HMO services available for non-English speaking members for inclusion in the HMO Quality Report Card. Additionally, Ms. Reifman has consulted on many projects including the HMO Enrollee Regional Outreach and Information Center initiative, the HMO Consumer Guide, the HMO Consumer Guide for Seniors, and various research projects to examine the demographic characteristics of California's managed care consumers.

Ms. Reifman has a Masters in Public Health from the UCLA School of Public Health. Her degree is in Health Services with a concentration in health policy. While obtaining her degree, Ms. Reifman worked for the UCLA Center for Health Policy Research as a Research Associate. Prior to returning to school, Ms. Reifman worked at the Center for Health Care Rights (CHCR) in Los Angeles. At CHCR, Ms. Reifman assisted Medicare beneficiaries and their families with many complex issues related to Medicare, managed care, Medi-Cal and long term care. Ms. Reifman possesses an ongoing interest in Medicare and managed care policy, as well as consumer protection and advocacy.